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| **Date:**  Record the date of the journal entry. | **Entry:**  Record the journal entry number.A-2703 |
| Description | Provide a brief description about the journal entry.  SERVER-MAIL Phishing attempt possible download of malware |
| Tool(s) used | List any cybersecurity tools that were used. |
| The 5 W's | Capture the 5 W's of an incident.   * **Who** caused the incident? Def Communications <76tguyhh6tgftrt7tg.su>  <114.114.114.114> * **What** happened? :The user may have opened a malicious email and opened attachments or clicked links. * **When** did the incident occur?: Wednesday, July 20, 2022 09:30:14 AM * **Where** did the incident happen? * **Why** did the incident happen?The user may have opened a malicious email |
| Additional notes | Include any additional thoughts, questions, or findings.  **Known malicious file hash**: 54e6ea47eb04634d3e87fd7787e2136ccfbcc80ade34f246a12cf93bab527f6b  Escaleted the ticket |